

ALLIANCE – The NAMFS Code Enforcement Solution Spring 2012 Enhancements

Code Officers

- Bulk upload capability for multiple violations
- Increased reach to field service providers via automated emails to non-participating members communicating unclaimed properties
- Improved administrative tools
 - Email alert options for property status changes
 - No notification
 - Instant notification email (Default Setting)
 - Weekly digest of all changes
 - Opt-in functionality triggers emails when the following actions taken by Nationals on the Officer's properties:
 - Marked as claimed
 - Claimed is marked as unclaimed
 - A note is added or edited
 - A photo is added or edited
 - Marked as resolved
 - When property is forwarded out to NON-PARTICIPATING NATIONALS
- Enhanced property data capture
 - Property registration requirements
 - Registration fee
 - Registration renewal requirements - Timeframe and renewal fees
 - Ability to upload registration forms
 - HOA (Home Owners Association) information
 - Name and contact information of HOA
 - Gated community status

National Members

- Improved administrative tools
 - Email alert options for property status changes
 - No notification
 - Instant notification email (Default Setting)
 - Weekly digest of all changes
 - Opt-in functionality triggers emails when the following actions taken by Officers on properties the National has previously claimed:
 - Addition of a new photo or violation
 - Movement to resolved status
 - Addition of updated information and/or notes

- Enhanced data capture
 - Property registration requirements included in Code Officer database
 - Registration fee
 - Registration renewal requirements - timeframes and fees
 - Ability to upload registration forms
 - HOA (Home Owners Association) information captured with property input
 - Name and contact information of HOA
 - Gated community status captured with property input
- Enhanced reporting
 - Violation Column Supplementary Information
 - HOA Information, Gated Community Information
 - Code Officer Search
 - Added Search Criteria - Property Registration
 - HOA Search
 - Captures Code Officer entered information from violation property

NAMFS Members

- Enhanced Reporting
 - Code Officer Search
 - Added Search Criteria – Property Registration
- New Database Search
 - Added Database Search
 - Find properties that have been entered into ALLIANCE
 - Provides details of violation at the property ONLY